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**FAX COVER LETTER**

May 19, 2004

**TO:** Examiner Geoffrey Akers  
**COMPANY:** U.S. Patent and Trademark Office  
**PHONE:**  
**FAX:** 703-872-9306

**FROM:** Steven C. Lieske  
**DIRECT DIAL:** 612.607.7508  
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**RE:** Serial No. 09/550,583  
Attorney Docket No. 60021-358401

**COMMENTS:** I hereby certify that this correspondence is being transmitted by facsimile to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on May 19, 2004 via facsimile number 703-872-9306.



Ann Pommier

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Serial #: 09/550,583  
In reply to Office action mailed 19 February 2004  
page 1 of 12

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE


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Serial #: 09/550,583  
Applicant: Silverstone et al.  
Filed: April 17, 2000  
Title: AN INFORMATION PORTAL IN A CONTRACT MANUFACTURING FRAMEWORK

TC/AU: 3624  
Examiner: Geoffrey R. Akers  
Docket #: 060021-358401  
Customer #: 29,838

CERTIFICATE OF TRANSMISSION

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Ann Pommier

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT

In response to the Office action mailed 19 February 2004, please consider the following amendments and/or arguments.